







The 2talk team takes our **Customer Support** to heart.

The 2talk team takes our Customer Support to heart. In doing so, we've put together a hybrid view of providing an environment that's more conducive to self-service, as well as letting you decide the way you want to reach us when and how you need to.



	 Chat	 Phone	 Email	 Knowledge Base
Where?	<p>2talk.com</p> <p>Inside your 2talk account: now.2talk.com</p>	<p>(833) 468 0123</p>	<p>support@2talk.com</p>	<p>help.2talk.com</p>
Availability	<p>Monday-Friday: 9 AM-10 PM (ET)</p>	<p>Monday-Friday: 9 AM-10 PM (ET)</p>	<p>Our team typically replies during Monday-Friday: 9 AM-10 PM (ET)</p>	<p>24/7 - online and at your leisure</p>
What to Expect	<p>The 2talk chat widget is readily available on our website and inside your 2talk account with our team sitting at the end of the chat ready to give you the assistance you need.</p> <p>Chatbots are here to help direct you and we'll get you connected to a human agent in a matter of minutes if needed.</p>	<p>Our team of support specialists is available to help you through any troublesome issues.</p> <p>We're also at the end of the phone for onboarding and training.</p>	<p>If the problem you're facing needs detailed attention but isn't too urgent send us an email. Our team can reach out to you via email or phone, or you can revert back to us via our chat and all your email history is available for our team to call upon.</p>	<p>Our Knowledge Base has hundreds of articles written by our team of 2talk product experts to help users navigate every aspect of our products and features.</p> <p>And no one knows our KB like our very own chatbot, so that's a great way to direct to exactly what it is you're needing help with.</p>
Languages	<ul style="list-style-type: none">• English• Portuguese (BR)• Spanish (Latin)	<ul style="list-style-type: none">• English	<ul style="list-style-type: none">• English• Portuguese (BR)• Spanish (Latin)	<ul style="list-style-type: none">• English• Portuguese (BR)• Spanish (Latin)